



## Nova Scotia Dental Association

210 Waterfront Drive, Suite 101

Bedford, NS B4A 0H3

[www.nsdental.org](http://www.nsdental.org)



Tel: 902 420 0088

Fax: 902 420 6537

Email: [nsda@eastlink.ca](mailto:nsda@eastlink.ca)

### How to do I make a Complaint?

Please note, patient complaints are managed by the  
[Provincial Dental Board of Nova Scotia](#)

Occasionally patients are unhappy with their experience with a dental visit or just need more information about their treatment or the fees associated with it. The NSDA encourages all patients to first speak directly with their dentist or the dental practice staff if a problem or questions arises. If a direct conversation does not address the matter, formal complaints are managed through the Provincial Dental Board of Nova Scotia – not the NSDA.